

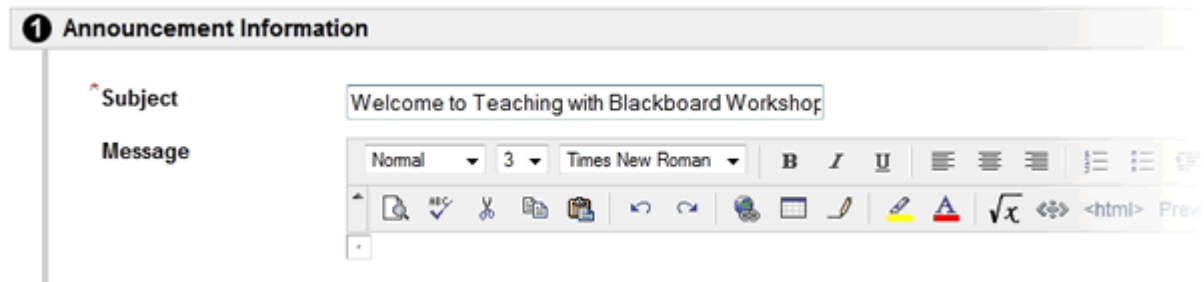
# Blackboard Issues under Windows Vista

Windows Vista operating system has not yet been certified or established to be compatible with Blackboard. Faculty members or Students who use Vista at this point may encounter some issues.

## Text Box Editor Problem

Visual text box editor used to enter announcements or descriptions for assignments or files in general, does not seem to work with Internet Explorer 7 in Vista. Here's a screenshot of what you may see when trying to edit text with this editor:

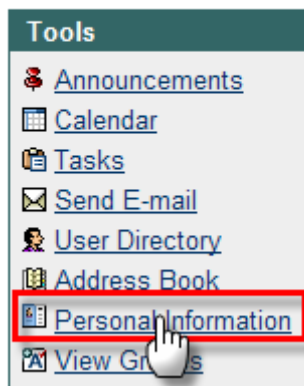
### Internet Explorer 7



One way to fix this problem is disabling the Visual Text Editor in Personal Information Preferences under Tools Module.

1. In the login page of your Blackboard, click on Personal Information in Tools Module.

## Welcome, William



2. Under Personal Information select Set Visual Text Box Editor Options.

## Personal Information

- ▶ [Edit Personal Information](#)  
Edit personal information.
- ▶ [Change UTHSC-H Password](#)  
Choose a new password.
- ▶ [Set CD-ROM Drive](#)  
Set the CD-ROM drive used to access content on your local computer.
- ▶ [Set Privacy Options](#)  
Select which fields of your personal information are publicly available.
- ▶ [Set Visual Text Box Editor Options](#)  
Set the options for using the Visual Text Box Editor.
- ▶ [Set Language Pack](#)  
Set your User Language Pack

3. In the next window, set Visual Text Box Availability to 'Unavailable'. This will option will turn on the Simple Text Editor mode. Then select 'Submit'.

### Set Visual Text Box Editor Options

#### 1 Manage Visual Text Box Editor

The Visual Text Box Editor can be made available or unavailable. When using Safari 2.0, the Visual Text Box Editor will only include actions that the browser supports.

Set Availability  Available  Unavailable

#### 2 Submit

Click **Submit** to finish. Click **Cancel** to quit.

Cancel

4. Then click 'OK'.

### Set Visual Text Box Editor Options

Visual Text Box Editor options have been successfully updated.


Monday, January 14, 2008 3:56:45 PM CST

Now when we go to enter our text message in the text box field, the message box will appear.

**1 Announcement Information**

**Subject**

**Message**

Smart Text  Plain Text  HTML  $\sqrt{x}$   $\leftrightarrow$   $\checkmark$   Preview


One other workaround for this problem, would be to install Firefox 2.0 browser in which Text Box Editor appears to function correctly.

#### Firefox 2.0

**1 Announcement Information**

**Subject**

**Message**

Smart Text  Plain Text  HTML  $\sqrt{x}$   $\leftrightarrow$   $\checkmark$   Preview

Last Updated: 09/05/2007